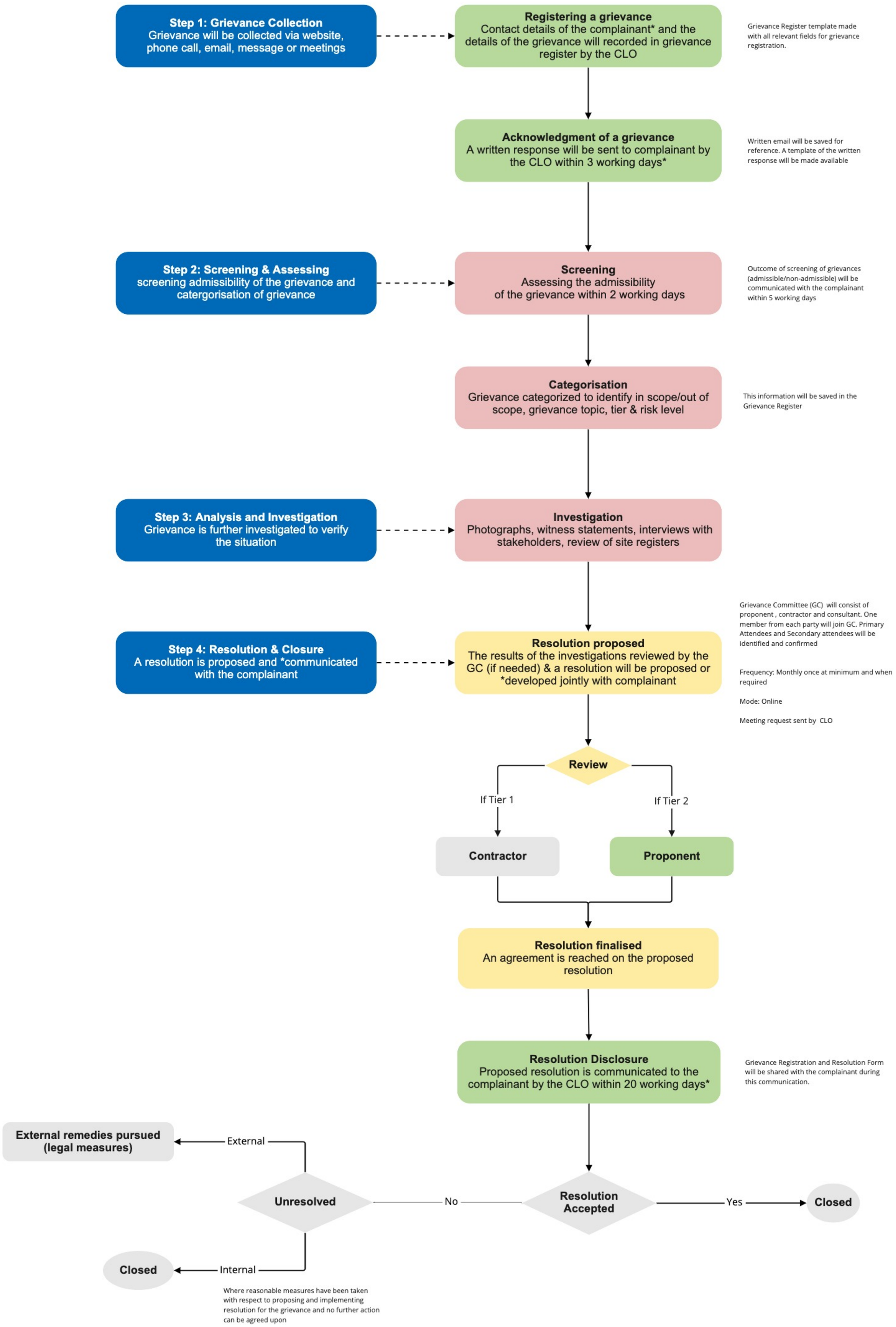

Excluding the grievances which are lodged anonymously

miro